



OFFICE OF THE PRINCIPAL  
**NORTH BANK COLLEGE**

(NAAC Accreditation Grade: B+)  
P.O.-Ghilamara (Lakhimpur), Assam  
PIN- 787053

Ph.8011224891(M)

e-mail:- [northbankcollege@gmail.com](mailto:northbankcollege@gmail.com)

### Action Taken Report on Alumni Feedback: 2021 and 2022

A survey was conducted among the alumni of the college in which **50** alumni responded for the session **2020-2021** and **41** alumni responded for the session **2021-2022** to various questions regarding relevance of the curriculum in degree course, placement opportunities etc. and expressed their valuable suggestions to the college.

From the feedbacks and recommendations received from the alumni, the college authority has been taking sincere efforts to fulfil the expectations of the alumni. The following actions were taken by the college authority.

- In the year 2023, four classrooms were upgraded to digital classrooms.
- The Central library of the college has been fully Automated with SOUL 3.0 and Covered with Wi-Fi facilities.
- A newly constructed building has been inaugurated in the college.
- The play ground of the college was improved and a gallery was constructed
- To improve the condition of science laboratories a proposal was submitted to competent authority.
- To ensure regular classes, **Dr. Naren Ch. Das, Senior Teacher from the Dept of. Assamese has been** appointed as an **Academic Monitor** by the authority.
- For smooth functioning of Alumni association of the college, the authority has considered to allot an Allumni Office within the college campus.
- For the recognition and gratitude of the founders of the college, some of the buildings of the college were named after the founders of the college.

*31.05.2023*  
Co-ordinator  
IQAC  
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North Bank College  
Ghilamara - 787053

*31/05/2023*  
Principal  
North Bank College  
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## Action Taken Report on Students' Feedback: 2021 and 2022

Curriculum is the heart of education. In order to ensure constant growth of the institution and progress of students, the Feedback Committee of the college, under the suggestion of IQAC has collected feedback on curriculum. A structured questionnaire consisted of multiple options questions was prepared and shared with students.

From the collected feedbacks for the sessions 2020-2021 and 2021-2022, a feedback analysis report was prepared and the report was discussed in the IQAC meeting thoroughly. In the report it is found that almost all the responses were positive in this regard. So, after the approval of IQAC, the report was decided to forward to the competent authority of the affiliating University.

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**Action Taken Report on Teachers' Feedback on Curriculum: 2021 and 2022**

Feedback on Curriculum from the teachers were collected and analysed. After the introduction of the CBCS in the year 2019 in which all the faculty members of the college were associated, they expressed their satisfaction with the curriculum. After detailed discussion on the meeting of IQAC, the university authorities were informed about the feedbacks.

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## Action Taken Report on Parents' Feedback: 2021 and 2022

To understand the attitude of the parents' towards the institution, parents' feedbacks were collected for the session **2020-2021 and 2021-2022**. The IQAC had collected **84 numbers of feedbacks in the session 2020-2021** and **133 numbers feedback from parent in the session 2021-2022**. From the analysis of feedbacks it is found that most of the parents were satisfied with the college facilities. It is also found that 17.86 and 4.51% parents were not satisfied with the infrastructure facilities like library, computer Lab. Canteen and other campus facilities of the college respectively. 3.57% and .75% parents were also not satisfied with the co-curricular activities of the college. 2.38% parents were not satisfied with the quality of academic resources of the college and 15.29% and 1.50% parents were also not satisfied with the college activities on placement respectively.

The IQAC and college authority had taken the suggestions of parents seriously and some suitable actions were taken to satisfy the expectations of parents and students. The actions are-

- The central library of the college was improved with reputed books and journals. Separate reading room for teachers and students were constructed and the library was digitalized.
- Computer lab. of the college was strengthened by including more computers with internet facilities.
- The Canteen of the college has been decided to improve in the near future.
- Campus facilities for students have been increased. A rain harvesting water system had installed. The girl's common room had constructed keeping in mind the problems of girls. A ramp was constructed for specially disable students.
- For the enhancement beauty of college, the college has maintained a green environment with an Orchid plantation site.
- For encouragement to students for participation in sports an indoor stadium was constructed and the play ground of the college has developed with a green gallery.
- From 2022, the IQAC has organized a cultural programme " OITIJAR ADIN" every year for cultural development of students.
- The Department of Assamese has organized a seven days workshop on "BIHU" from 2022.





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- The Deptt. Of English has organized a workshop on Interview placement opportunities.
- Different IQAC Workshops/Trainings/Conferences on skill enhancement of the students.
- Departmental libraries have been improved.
- All the teaching departments were told to organize seminar and special lectures to enhance the learning process.
- MoUs with various organisations and colleges have been signed with immediate effect.

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