FEEDBACK (COMMITTEE) REPORT 2020-2021 NORTH BANKCOLLEGE, GHILAMARA

## FEEDBACK REPORT 2020-2021

1. Category
: Students' Feedback
2. Total number of students' recorded feedback : 151 3.Total number of questions attempted $\mathbf{1 0}$
3. Feedback Type : Offline

Tabular Analysis of Students' Feedback Response- 2020-2021

| $\begin{aligned} & \hline \text { Qus } \\ & \text {.No. } \end{aligned}$ | Questionnaire | Excellent | Very Good | Good | Average | Poor | Total <br> Feedback |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | How do you rate the syllabus of the courses that you have studied in relation to the competencies expected out of the course? | 19 | 50 | 78 | 3 | 1 | 151 |
|  | Percentage \% | 12.58 | 33.11 | 51.66 | 1.99 | 0.66 |  |
| 2 | How do you rate the relevance of the units in Syllabus relevant to the course? | 45 | 49 | 53 | 4 | 0 | 151 |
|  | Percentage \% | 29.80 | 32.45 | 35.10 | 2.65 | 0 |  |
| 3 | How do you rate the allocation of the credits to the courses? | 21 | 75 | 49 | 5 | 1 | 151 |
|  | Percentage \% | 13.90 | 49.66 | 32.45 | 3.31 | 0.66 |  |
| 4 | How do you rate the offering of the electives in terms of the irrelevance to the specialization streams? | 23 | 66 | 55 | 7 | 0 | 151 |
|  | Percentage \% | 15.23 | 43.70 | 36.42 | 4.64 | 0 |  |
| 5 | How do you rate the electives offered in relation to the Technolooical advancements? | 14 | 42 | 82 | 11 | 2 | 151 |
|  | Percentase \% | 9.27 | 27.81 | 54.30 | 7.28 | 1.32 |  |
| 6 | Rate the Size of syllabus in terms of the load on the student | 12 | 46 | 64 | 28 | 1 | 151 |
|  | Percentage \% | 7.95 | 30.46 | 42.38 | 18.54 | 0.66 |  |
| 7 | Rate the courses in terms of extra learning or self learning considering the design of the courses | 18 | 53 | 68 | 7 | 5 | 151 |
|  | Percentage \% | 11.92 | 35.09 | 45.03 | 4.64 | 3.31 |  |
| 8 | How do you rate the evaluation scheme designed for each of the course? | 34 | 52 | 56 | 8 | 1 | 151 |
|  | Percentage \% | 22.52 | 34.44 | 3709 | 5.30 | 0.66 |  |
| 9 | How do you rate the objectives stated for each of the course? | 27 | 44 | 75 | 5 | 0 | 151 |
|  | Percentage \% | 17.88 | 29.13 | 49.67 | 3.31 | 0 |  |
| 10 | How do you rate the percentage of courses having LAB component | 13 | 36 | 85 | 15 | 2 | 151 |
|  | Percentage \% | 8.60 | 23.84 | 56.29 | 9.93 | 1.32 |  |

$\square$
$34.86 \mid 44.04$

## Analysis Report on the Students' Feedback received 2020-2021

The North Bank College is affiliated with Dibrugarh University and it follows the Syllabus prescribed by the university. In order to analyze the students' response on syllabus 10 questions were asked and 151 responses were collected from the students. Students' responses are as follows:

## 1. How do you rate the syllabus of the courses that you have studied in relation to the competencies expected out

 of the course?In response, it is noticed that out of 151 students 78 ( $51.66 \%$ ) students have responded as Good. 19 ( $12.58 \%$ ) students have said as Excellent, $50(33.11 \%)$ students have responded as Very Good. On the other side, only 2 ( $1.32 \%$ )and1 $(0.66 \%)$ students have said as Average and Poor respectively.
2. How do you rate the relevance of the units in Syllabus relevant to the course?

In reply to this question, out of 151 students 45 (29.80\%) students have responded as Excellent, 49 ( $32.45 \%$ ) students have said as Very Good, $53(35.10 \%)$ students have responded as Good, $4(2.65 \%)$ students have said as Average.

## 3. How do you rate the allocation of the credits to the courses?

In response to this question, 21 (13.90\%) students have rated as Excellent, 75 (49.66\%) students as Very Good, 49 $(32.45 \%)$ students have responded as Good, $5(3.31 \%)$ students have said as Average and $1(0.66 \%)$ as Poor.
4. How do you rate the offering of the electives in terms of the irrelevance to the specialization streams?

In this it is found that out of 151 students 23 (15.23\%) students have said as Excellent, 66 ( $43.70 \%$ ) students as Very Good, $55(36.42 \%)$ students have responded as Good, $7(4.64 \%)$ students have said as Average . No student has replied as Poor.

## 5. How do you rate the electives offered in relation to the Technological advancements?

Here, data shows that 14 ( $9.27 \%$ ) students have rated as Excellent, 42 (27.81\%) students as Very Good, 82 (54.30\%) students have responded as Good, 11(7.28\%) students have said as Average and2(1.32\%) students have rated as Poor.

## 6. Rate the Size of syllabus in terms of the load on the student.

On the size of the Syllabus 12(7.95\%) students have rated as Excellent, 46 (30.46\%) students as Very Good, 64 $(42.38 \%)$ students have responded as Good, 28(18.54\%) students have said as Average and $1(0.66 \%)$ student have rated as Poor.
7. Rate the courses in terms of extra learning or self learning considering the design of the courses. In response to this18(11.92\%) students have rated as Excellent, 53 (35.09\%) students as Very Good, 68 (45.03\%)
students as Good, and $7(4.64 \%)$ students as Average. Notably, $\mathbf{5 ( 3 . 3 1 \%}$ ) student have rated as Poor.

## 8. How do you rate the evaluation scheme designed for each of the course?

Regarding the evaluation scheme designed for each of the course it is found that $34(22.52 \%)$ students have rated as Excellent, 52 ( $34.44 \%$ ) students have said as Very Good, 56 (37.09\%) students as Good, $8(5.30 \%)$ students as Average. $1(0.66 \%)$ student have rated as Poor.

## 9. How do you rate the objectives stated for each of the course?

On the objectives of the course it is seen that 27(17.88\%) students have rated as Excellent, 44(29.13\%) students have said as Very Good, $75(49.67 \%$ ) students as Good, $5(3.31 \%)$ students as Average. No student has rated as Poor.

## 10. How do you rate the percentage of courses having LAB components?

In connection to this question it is found that $13(8.60 \%)$ students have rated as Excellent, 36 ( $23.84 \%$ ) students have said as Very Good, $85(56.29 \%)$ students as Good, $15(9.93 \%)$ students as Average. $2(1.32 \%)$ student have rated as Poor.

The Average \% of the Students Feedback on Curriculum is as Follows:
$14.97 \%$ students have found the Syllabus as Excellent.
$\mathbf{3 4 . 8 6 \%}$ students have responded as Very good.
44.04\% students have said as Good.
$\mathbf{6 . 0 9 \%}$ students have found Average.
$0.86 \%$ students have responded as Poor.
Graphical representation showing the average percentage of Students' Feedback on Curriculum


## FEEDBACK REPORT 2020-2021

1. Category
2. Total number of students' recorded feedback
3. Total number of questions attempted
4. Feedback Type

## : Teachers' Feedback

 : 51: Offline

Tabular Analysis of Teachers' Feedback Response- 2020-2021

| $\begin{aligned} & \text { Qus. } \\ & \text { No. } \end{aligned}$ | Curriculum, Teaching, Learning and Evaluation: | Excellent | Very Good | Good | Averag <br> e | Poor |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Syllabus is suitable to the course. | $\begin{aligned} & 11 \\ & 21.57 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 37.25 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 33.33 \% \end{aligned}$ | $\begin{array}{\|l\|} \hline 4 \\ 7.84 \% \end{array}$ | $\begin{aligned} & 0 \\ & 0 \% \end{aligned}$ |
| 2 | Syllabus is need based. | $\begin{array}{\|l\|l} \hline 6 \\ 11.76 \% \end{array}$ | $\begin{aligned} & 21 \\ & 41.18 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 31.37 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 13.72 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1.96 \% \end{aligned}$ |
| 3 | Aims and objectives of the syllabi are well Defined and clear to teachers' and students. | $\begin{aligned} & 8 \\ & 15.69 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 39.22 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 23.53 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 19.61 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1.96 \% \end{aligned}$ |
| 4 | Course content is followed by corresponding Reference books/materials | $\begin{aligned} & 2 \\ & 3.92 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 27.45 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 45.10 \% \end{aligned}$ | $\begin{array}{\|l\|} \hline 9 \\ 17.65 \% \end{array}$ | $\begin{aligned} & 3 \\ & 5.88 \% \end{aligned}$ |
| 5 | The course/syllabus has good balance Between theory and Lab. | $\begin{aligned} & 7 \\ & 14.07 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 21.95 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 36.59 \% \end{aligned}$ | $\begin{array}{\|l\|} \hline 8 \\ 19.51 \% \end{array}$ | $\begin{aligned} & 2 \\ & 4.88 \% \end{aligned}$ |
| 6 | The course/syllabus of this subject increased my knowledge and perspective in the subject area. | $\begin{aligned} & 14 \\ & 27.45 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 31.37 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 33.33 \% \end{aligned}$ | $\begin{array}{\|l\|} \hline 4 \\ 7.84 \% \end{array}$ | $\begin{aligned} & 0 \\ & 0 \% \end{aligned}$ |
| 7 | The course/programme of studies carries sufficient number of optional papers. | $\begin{array}{\|l\|} \hline 10 \\ 19.61 \% \end{array}$ | $\begin{aligned} & 23 \\ & 45.10 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 19.61 \% \end{aligned}$ | $\begin{array}{\|l\|} \hline 8 \\ 15.69 \% \end{array}$ | $\begin{aligned} & 0 \\ & 0 \% \end{aligned}$ |
| 8 | The books prescribed/listed as reference materials are relevant, updated and appropriate. | $\begin{aligned} & 3 \\ & 5.88 \% \end{aligned}$ | $\begin{array}{\|l\|} \hline 11 \\ 21.57 \% \end{array}$ | $\begin{aligned} & 22 \\ & 43.14 \% \end{aligned}$ | $\begin{array}{\|l\|} \hline 13 \\ 25.49 \% \end{array}$ | $\begin{aligned} & 2 \\ & 3.92 \% \end{aligned}$ |
|  | Average Percentage (\%) | 14.99\% | 33.14\% | 33.25\% | 15.92\% | 2.33\% |

## Analysis Report on the Teachers' Feedback received 2020-2021

To know the opinion of the Teachers on Curriculum, 8 questions were offered and received 51teachers feedback. The question wise teachers' responses are as follows:

## 1. Syllabus is suitable to the course.

It is noticed that $21.57 \%$ of the teachers have found the Syllabus is suitable to the course as Excellent. $37.25 \%$ and $33.33 \%$ of the Teachers have found the syllabus as Very Good and Good.7.84\% of teachers have responded as Average.

## 2. Syllabus is need based.

In response to this comment, it is noticed that $11.76 \%$ of the teachers have said the Syllabus is need based as Excellent. $41.18 \%$ of teachers have found as Very Good, $31.37 \%$ of the teachers have found as Good. $13.72 \%$ of teachers have responded as Average and $1.96 \%$ of teachers have responded as Poor.
3. Aims and objectives of the syllabi are well defined and clear to teachers' and students.
$15.69 \%$ of the teachers have said that aims and objectives of the syllabi are well-defined and clear to teachers and students as Excellent. . $39.22 \%$ and $25.49 \%$ of the teachers have found as Very Good and Good. $19.61 \%$ and $1.96 \%$ of teachers have responded as Average and Poor respectively.

## 4. Course content is followed by corresponding reference books/materials

From the data analysis it is noticed that $3.92 \%$ of the teachers have found the course content is followed by corresponding reference books/materials as Excellent, $27.45 \%$ of teachers as Very Good, $45.10 \%$ of the Teachers have found as Good. $17.65 \%$ of teachers have responded as Average and notably $\mathbf{5 . 8 8 \%}$ of teachers have rated as Poor.

## 5. The course/syllabus has good balance between theory and Lab.

it is noticed that only 41 number of teachers have commented in response of the question. $14.04 \%$ of the teachers have found the course has good balance between theory and Lab. as Excellent, 21.95\% of teachers have responded as Very Good, $36.59 \%$ of the Teachers have found as Good, $19.51 \%$ of teachers have responded as Average and $\mathbf{4 . 8 8 \%}$ of teachers have rated as Poor.
6. The course/syllabus of this subject increased my knowledge and perspective in the subject area.

From the data analysis it is found that $27.45 \%$ of the teachers have found the course increased knowledge and perspective in the subject area as Excellent, $31.37 \%$ of teachers as Very Good, $33.33 \%$ of the Teachers have found as Good and $7.84 \%$ of teachers have responded as Average.
7. The course/programme of studies carries sufficient number of optional papers.

In response to this question, it is noticed that $19.61 \%$ of the teachers have found as Excellent that the course of studies carries sufficient number of optional papers, $45.10 \%$ of teachers as Very Good, and $19.61 \%$ of the Teachers have found as Good and $15.69 \%$ of teachers have responded as Average.
8. The books prescribed/listed as reference materials are relevant, updated and appropriate.

Out of 51 teachers $5.88 \%$ of the teachers have found the books prescribed/listed as reference materials are relevant, updated and appropriate as Excellent, $21.57 \%$ of teachers found as Very Good, $43.14 \%$ of the Teachers have found as Good. $25.49 \%$ of teachers have responded as Average and $\mathbf{3 . 9 2 \%}$ of teachers have found as Poor.

## Average percentage of the Teachers feedback on Curriculum:

$14.99 \%$ of teachers have said as Excellent.
$\mathbf{3 3 . 1 4 \%}$ of teachers have said as Very Good.
$33.25 \%$ of teachers have found as Good.
$\mathbf{1 5 . 9 2 \%}$ of teachers have found as Average.
$\mathbf{2 . 3 3 \%}$ of teachers have found as Poor.
Graphical representation showing the average percentage of Teachers' Feedback on Curriculum.


## FEEDBACK COMMITTEE REPORT 2020-2021

1. Category
: Parents' Feedback
2. Total number of students' recorded feedback
: 84
3. Total number of questions attempted
4. Feedback Type
: 6
: Offline

Tabular Analysis of Parents' Feedback Response-2020-2021

| Q.No. | Questions | Not Satisfied | Satisfied | Highly Satisfied | Other |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 1 | How do you rate the overall personality <br> development of your ward during these <br> Degree Course | $\mathbf{3}$ <br> $\mathbf{3 . 5 7 \%}$ | $\mathbf{5 7}$ <br> $\mathbf{n}$ | Quality of Academic of the College |  |$\quad$| $\mathbf{2 4}$ |
| :--- |
| $\mathbf{n}$ |


| Average Percentage (\%) | $6.56 \%$ | $71.85 \%$ | $20.83 \%$ | $0.40 \%$ |
| :--- | :--- | :--- | :--- | :--- |

## Analysis Report on the Parents' Feedback received -2020-2021

An annual survey was conducted to measure the level of satisfaction of parents regarding the services of the college. For the session 2020-2021, we have collected 84 responses from the Parents. In the survey we included the following areas:

1. Overall personality development of wards during degree course.
2. Academic qualities of the college.
3. Infrastructure facilities of the college
4. Encouragement to students for participation in various co-curricular activities.
5. Quality of Academic Resources
6. Placement Activities

Besides this, comments/opinions were also requested from the parents.

## 1. How do you rate the overall personality Development of your ward during these Degree Course

$67.86 \%$ of Parents are satisfied with their ward during this degree course.28.57\% of Parents are highly satisfied with their ward and $3.57 \%$ of parents are not satisfied with their ward during this degree course.
2. Quality of Academic of the College

On the Academic quality of the college, $78.56 \%$ of Parents are satisfied, $28.5721 .43 \%$ of Parents are highly satisfied.
3. Infrastructure Facilities like Library, Computer Labs, Canteen and other Campus Facilities

On infrastructure facilities like Library, Computer Labs, Canteen and other Campus Facilities65.48\% of Parents have rated as good, $16.67 \%$ of Parents have rated as Very Good and notably $\mathbf{1 7 . 8 6 \%}$ of parents are not satisfied with infrastructure facilities of the college and they rated as Poor.

## 4. Encouragement to Students for Participation in Various Co-curricular Activities

$79.76 \%$ of Parents Satisfied with this parameters $16.67 \%$ of Parents highly Satisfied and $3.57 \%$ are not satisfied with encouragement to students for participation in various co-curricular activities.
5. Quality of Academic Resources namely teacher, course material etc.
$2.38 \%$ of Parents are not satisfied with the quality of Academic Resources namely teachers, course material etc., $6310 \%$ of Parents are Satisfied and $34.52 \%$ are highly satisfied with the Quality of Academic Resources.

## 6. Placement Activities

$9.52 \%$ of Parents are not satisfied with the placement activities of the college. $76.19 \%$ of Parents are satisfied and $7.14 \%$ are highly satisfied.
7. Any other feedback that you would like to give to the College:

Only 5 (5.95\%) numbers of parents' feedback received. Out of 5, 2 parents have suggested to upgrade the academic quality of the college.

## Average percentage of Parents feedback:

20.83\% of teachers have said as Highly Satisfied/ Very Good.
$71.83 \%$ of teachers have said as Satisfied/Good.
$\mathbf{6 . 5 6 \%}$ of teachers have said as not satisfied.
0.4.\% of teachers have commented as other.

Graphical representation showing the average percentage of Parents' Feedback


## FEEDBACK COMMITTEE REPORT 2020-2021

1. Category
2. Total number of students' recorded feedback
3. Total number of questions attempted :9
4. Feedback Type
: Alumni Feedback
: 50
: Offline/online

## Analysis Report on Alumni Feedback 2020-2021

The College had collected 50 numbers of feedback from passed out Students' feedback for the session 2020-2021. Feedbacks of the Alumni of the College are as follows:

1. Whether you had gone for higher studies?

Out of 50 numbers of Alumni 29 (58\%) Alumni had gone for higher studies. $21(42 \%)$ numbers of Alumni had not gone for higher studies.
2. How do you find the relevance of the curriculum of your B.A/B.Sc. Degree in relevance with higher studies?

Out of 29 numbers of Alumni 5(17.24\%) alumni had rated as Poorly Relevant, 15(51.72\%) alumni as relevant and 9 ( $31.03 \%$ ) alumni as Excellent.
3. Basis of Admission in Higher studies.

Out of 29 numbers of passed out students 12(41.38\%) Alumni had said Entrance, 14(48.28\%) Alumni Had said Merit and 3(10.34\%) as others.
4. If doing Job after Degree, then Name of the Company /current Employer \& address.

Out of 50 Alumni 20 (40\%) Alumni have been doing Job. 30(60\%) numbers of alumni are not in job.
5. Salary Package (per annum).

Out of 20 Job holders $4(20 \%)$ Alumni earn below 1 lakh rupees as salary per annum, 8 (40\%) Alumni between 1 lakh to 5 lakh and 8(40\%) Alumni above 5lakh.
6. How do you find the relevance of the curriculum of your B.A/ B.SC Degree with respect to your current Job?

Out of 20 Job holders, 2(10\%)Alumni said as poorly Relevant, 12(60\%) numbers Alumni said as relevant and $6(30 \%)$ numbers of Alumni said as Excellent.
7. To meet the current job requirements please specify Tools /Technologies you have used.

Out of 20 Job holders only 3 (15\%) Alumni had commented. To meet the current job requirements, they mentioned the following tools/ technologies:
(i) Laptop, desktop, Google Classroom, Google Meet, Zoom, YouTube, Power point etc.
(ii) Regular study of daily News papers.
(iii) Regular study of Govt. of India Journals.
8. Any other valuable suggestion to the college?

Out of 50 alumni only $5(10 \%)$ alumni have given suggestions to the college. Their suggestions are:-
(i) Proper implementation of CBCS system as well as imparting quality education in line with NEP 2020 will benefit the students.
(ii) Improvement of the play Ground
(iii) Implementation of digital Classroom.

